



QUALITY COUNCIL OF INDIA
Creating an Ecosystem for Quality

NATIONAL ACCREDITATION BOARD FOR HOSPITALS & HEALTHCARE PROVIDERS (NABH)

Quality Safety Wellness

National Accreditation Board for Hospitals & Healthcare Providers (NABH) is a constituent board of Quality Council of India, set up to establish and operate accreditation and allied programs for healthcare organisations which focusses on patient safety and quality of care. NABH is closely working with Govt of India, Ministry of Health & Family Welfare, Ministry of Tourism, Ministry of AYUSH through its various programs and empanelment.

VISION - To be the apex national healthcare accreditation and quality improvement body, functioning at par with global benchmarks.

MISSION - To operate accreditation and allied programs in collaboration with stakeholders focusing on patient safety and quality of healthcare based upon national/international standards, through process of self and external evaluation

Values

Credibility: Provide credible and value addition services

Responsiveness: Willingness to listen and continuously improving service

Transparency: Openness in communication and freedom of information to its stakeholders

Innovation: Incorporating change, creativity, continuous learning and new ideas to improve the services being provided

International Linkages of NABH



International Society for Quality in Health Care

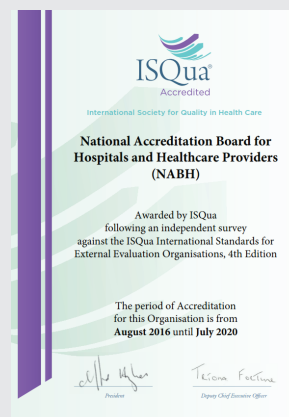
Institutional Member 2021-2022

NABH is an Institutional Member as well as a Board member of the International Society for Quality in Health Care (ISQua).



ASIAN SOCIETY FOR QUALITY IN HEALTH CARE
National Membership 2020

NABH is on board of Asian Society for Quality in Healthcare (ASQua).



NABH as an organisation has been accredited by ISQua

Accreditation standards for hospitals has been accredited by ISQua



International Society for Quality in Health Care External Evaluation Association

National Accreditation Board for Hospitals and Healthcare Providers (NABH)

Accreditation Standards for Hospitals, 5th Edition

Awarded by IEEA following an independent assessment against the Guidelines and Principles for the Development of Health and Social Care Standards, 5th Edition

The period of Accreditation for these Standards is from April 2020 until April 2024

Accreditation Programs

- Hospitals
- Small Health Care Organization (SHCO)
- Blood Banks
- Blood Storage Centres
- Medical Imaging Services
- Dental Facilities/Dental Clinics
- Oral Substitution Therapy (OST) Centers
- Allopathic Clinics
- AYUSH Hospitals
- Primary Health Centers (PHC)
- Wellness Centers
- Clinical Trial (Ethics Committee)
- Panchkarma Clinics
- Eye Care Organisations
- Integrated Rehabilitation Centers for Addicts (IRCA's)

NABH New Platform for Entry-Level Certification - HOPE

HOPE (Healthcare Organizations' Platform for Entry-Level Certification), started in Feb 2019, is an online portal for hospitals to apply for Entry Level certification. The portal (www.hope.qcin.org) provides complete information about process, requirements and FAQs. The portal guides hospitals through freely available guidebook, presentations, documents, videos & is additionally supported with a toll-free helpline to address the queries. NABH aims at encouraging smaller and medium set up healthcare organisations in the country to come forward and start the journey towards achieving Quality through HOPE portal of Entry Level Certification.

Certification Programs

- Entry Level Hospitals
- Entry Level Small Healthcare Organization (SHCO)
- Entry Level Ayush Centers
- Entry Level Ayush Hospitals
- Nursing Excellence
- Medical Laboratory
- Standards for Emergency Department in Hospitals

Empanelment

- CGHS
- ECHS
- Medical Value Travel Facilitator (MVTF)

Benefits of Accreditation

- Commitment to create a culture of quality, patient safety, efficiency and accountability towards patient care.
- Patients are treated with respect, dignity and courtesy at all times.
- Patients are involved in care planning and decision making.
- Patients are treated by qualified and trained staff.
- Feedback from patients is sought and complaints (if any) are addressed.
- Transparency in billing and availability of tariff list.
- Continuous monitoring of its services for improvement.
- Commitment to prevent adverse events that may occur

Trainings offered by NABH

Assessor Courses

Awareness Programs

Education / Interactive Workshops

Programme on Implementation (POI)

<https://www.nabh.co/EducationTraining.aspx>

“Quality | Safety | Wellness”

CONTACT US:

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